



## Terms & Conditions

**Please read carefully – these terms & conditions apply to all online, email, fax, phone and person-to-person customer requests for Greene's Roll Off Services, LLC.**

1. Customer will accept full responsibility for contents of dumpster and agrees to additional charges if the dumpster contains unacceptable materials or is over the allotted weight limit for the rental. Overweight charges are billed at \$70.00 per ton. The Customer's credit/debit card will be charged after the can has been removed from the property and taken to an Indiana-licensed Transfer Station. The following items carry an additional charge if placed in our dumpsters: Car Tires, Truck Tires, Freon Units (air conditioners, refrigerators, freezers, etc.), Computer Monitors/Televisions, Mattresses/Box Springs. Call for pricing on these items if you need to dispose of them. Concrete, asphalt, dirt, stumps, etc. are not permitted in our dumpsters. If you have more than 1 yard of this type of material, please contact us prior to ordering your dumpster rental. A clean fill dumpster will be needed to dispose of these items.
2. Do not overload dumpster, load to the fill line only. Any overweight citations or legal judgements against Greene's Roll Off Service while hauling from the Customer's job site will be paid by Customer, and/or dumpster may not be hauled for safety reasons. Customer is responsible for unloading excess debris at their expense.
3. Customer is responsible for having a clear and accessible path for servicing containers. If dumpster is inaccessible or not ready for pick up, a trip fee will apply. Valid reasons for Greene's to charge a customer the trip fee include but are not limited to: overloaded containers, low lying power lines or tree branches, cars or any items or materials blocking access to pick up or drop off a container, material heaped up or hanging

over the sides of the container, containers that are too heavy to be removed, locked gates or fences, inaccessible driveways or parking lots, or for any reason(s) out of our control. The trip fee can range anywhere from \$150 – \$200. This fee covers driver's pay, fuel, and time for re-routing the driver's planned schedule.

4. Dumpsters are not to be moved by Customers. Greene's will move the dumpsters upon request; however, a trip fee will apply. The Customer is responsible for any damages done to the dumpster while on their job site. Costs of damages will be charged back to Customer.
5. If it rains, snows, sleet, hails, etc. while the dumpster is in your possession, please understand that Greene's has no control over these events. This may affect the weight of your dumpster. We do not have any tools or technology to prevent rain, snow, etc. from entering your dumpster. The Customer has the option of placing a tarp, sheets of plywood or any other type of barrier over the dumpster to prevent the entry of rain or snow. Additionally, the dumpsters are not water-tight and will not hold water beyond the saturation of materials and/or a minimum pooling on the floor of your dumpster. Please understand that our company has to pay the landfill for the disposal of the contents of your dumpster. We are charged based on weight and if a dumpster is heavier because of water saturation, we still have to pay the landfill, too. No discounts or rebates will be given if rain affects the weight of your dumpster.
6. Customer will accept full responsibility for any damage to their driveway, lawn, etc. which results from delivery and/or pick up of dumpster under the direction of the Customer or individuals working for the Customer.
7. Customer is responsible for any fines, impounds, or costs incurred from state, county, or city jurisdictions while dumpster is on Customer job site.
8. Customer understands the rental time for the dumpster and that at any time after the rental period has expired, Greene's may remove the dumpster from the job site. If monies are owed on the dumpster, the dumpster will not be removed until the balance on the account has been paid.

9. Customer understands that in the event the customer fails to pay in full all monies due, Greene's may refer such matters to an attorney or collection agency. Customer agrees to pay, in addition to any amount due, all costs incurred by Greene's Roll Off Service as a result of this action, including court fees, collection fees, and late fees. (\$30 fee on returned checks). A Mechanic's Lien will be placed on the property once an account goes into Collections status.
10. Ordering a container from Greene's Roll Off constitutes a personal guarantee. All information is treated with the strictest confidentiality, in accordance with PCI compliance guidelines.
11. I understand that it is my responsibility to contact Greene's Roll Off when the dumpster is ready for pick up. Rental time stops once the Customer has notified Greene's that the dumpster is ready for removal.